



Improve Your Customer Experience Significantly

As an executive of a multi-location operation, creating excellent customer experience is high priority for you. However, are you getting high quality, high volume customer feedback for management review - instantly? Comment card, email or online approaches do not help.

Our onsite tablet based system will do just that. It cannot create customer experience - but will help improve significantly.

Built-in Powerful Functions for Your Benefit	
Absolutely Simple	Designed for executives, no IT help or staff training needed
Multi-location	Designed for multi-location operation
Multiple Question Types	Nearly dozen question types to analyze customer experience
Dynamic Survey	GUI based approach to create intelligent survey
Customizable Attributes	Extensive attributes to create customer experience goals
Painted Experience	Visualize your customer experience in color at a glance
Customizable Feed	Customized feed for your back-end operation
Selectable Comment	Showcase selected comments on your website using our feed
Random Reward	Create on-site customer excitement by random reward scheme.
Rotate Block	Dispense long list of questions in small chunks
Issue Management	Automatically capture chronic issues
Screen Background	Set rotating screen background list- instantly
Promotional Video	Insert promotional video clip - remotely

"Well designed customer experience management system can bring in millions in additional revenue" - *Forrester Report*

"Increased competition and high churn has led change in focus from customer acquisition to managing customer experience" - *Gartner Group*

