

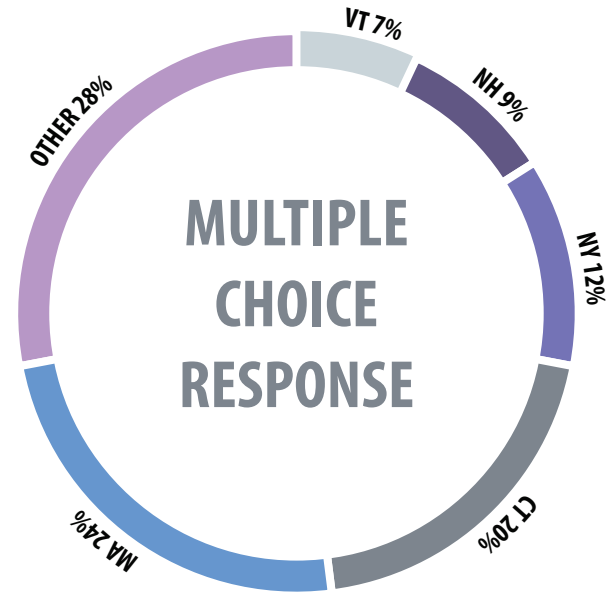
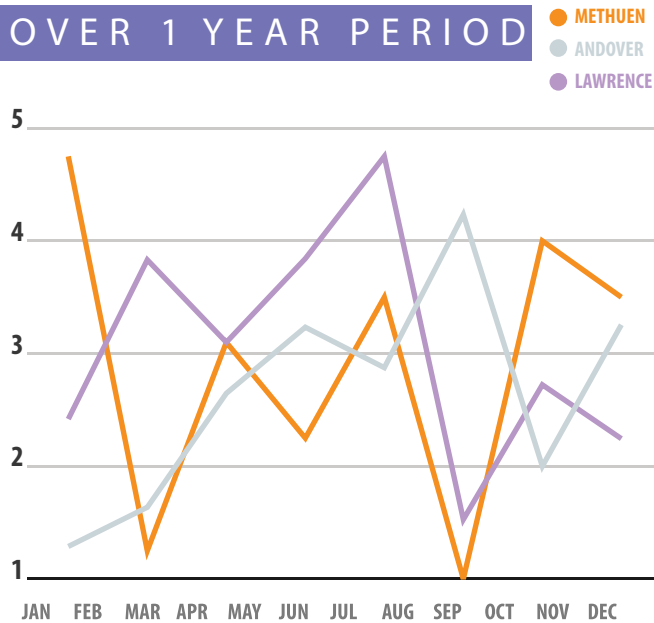
# Imprezza

# Key Metrics

## Management Portal Reporting Functions

### SELECTED LOCATIONS

#### OVER 1 YEAR PERIOD



## COMPARISON CHART

### IMPREZZA VS CURRENT FEEDBACK APPROACHES

Benefits	Paper	Phone	E-mail	Online	Imprezza
Ease of Use	Pen	Dial Pad	Online Trip	Online Trip	Make Selections
Feedback Volume	Low	Low	Low	Low	Very High
Feedback Quality	?	?	?	?	Very High
Real-time Response	Delayed	Delayed	Delayed	Delayed	Instantaneous
Onsite Reward Excitement	No	No	No	No	Yes
Compare Locations	No	No	?	?	Built-in
ROI	*	*	**	**	***