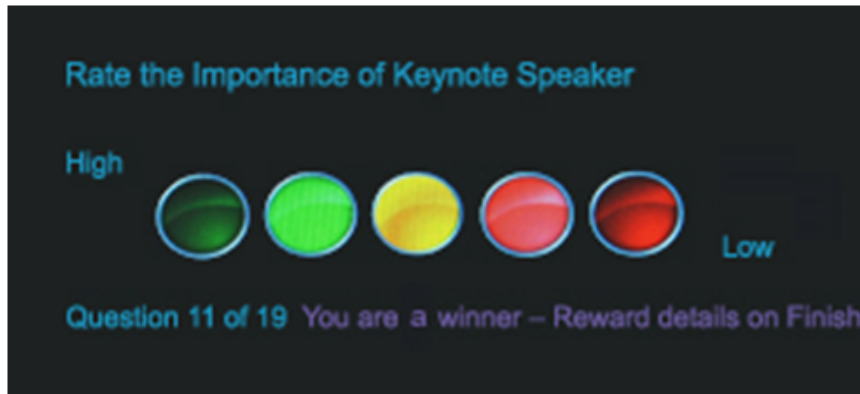


# Portable Onsite Customer Feedback

You have realized the critical need for a high quality high volume customer feedback system for your multi-location operation. Forrester research reports that a well designed (customer friendly) system can bring millions in additional revenue. Quickly identifying chronic customer issues and then helping to resolve them in a timely manner, our system will help you to retain and grow your loyal customer base.



The current feedback collection approach (email, phone, website or feedback cards) is tedious at best. We have designed a premium 7 inch tablet based solution – that is **absolutely simple to use and to operate**. Our system can also help you to create onsite customer excitement by using our random reward option. Customer can complete a survey onsite under a minute using our tablet. The customer just makes selections - no data entry or computer navigation is required. We call it a customer experience management system. You can expect high quality high volume feedback with our system.

Our design goal has been to build a premium purpose-built system for multi-location experience management. Our pre-configured tablet does not need any operational instructions or staff training. On power up it lands on the START button page of the survey automatically. We recommend that the survey tablet be presented at the end of customer receiving the service.

Our highly secure management portal is designed with functional tabs for easy analysis. You can edit, create and deploy surveys quickly without the need for any IT involvement. Edit your questions and then activate selected surveys across all locations with the same ease of a single location to watch the results from anywhere instantly! Review your customer comments for quick corrective action. Configure your alerts based on trends or low ratings.



We offer our system on a subscription basis that includes a fully configured tablet right out of the box - no download or IT resource is required. We offer fully supported free trial runs.

Please review our customer testimonials at [www.starburstBT.com/testimonials](http://www.starburstBT.com/testimonials)

YouTube posting: <http://youtu.be/INtpc5kWU5k>

website: [www.starburstBT.com](http://www.starburstBT.com)